NextRising AI

Terms (including refunds)

Version 1.6v

Terms for parents and guardians

These terms are between you, the parent or guardian, and NEXTRISINGAI PTY LTD (ABN 45 695 612 616) ("NextRising AI", "we"). They cover our Teacher-led courses and our Self-paced courses. Please read them before you book. If anything is unclear, email us at info@nextrisingai.com.

1. Who books Bookings are made by a parent or legal guardian aged 18 or over. You book on behalf of your child, and you're the person we contact about the booking. We don't contact learners directly. Teacher-led live lessons are for learners aged 12 and over, and Self-paced courses are recommended for ages 12 and over. Some apps used in lessons have higher minimum ages. Under-13s don't create accounts on third-party AI apps; the teacher demonstrates them. The full rules are on our Safety & privacy page.

2. What you're booking

- **Teacher-led courses** are 5 live lessons, 1 hour each, taught online by our teachers on Zoom. How learners join, and the parent rules for live lessons, are on our Safety & privacy page.
- **Self-paced courses** are 5 lessons: Music Studio 1 hour 43 minutes in total, Programming Lab 1 hour 45 minutes in total, and Graphic Design about 1 hour 45 minutes in total. They are video lessons and activities our team records in advance, and your child works through them at their own pace. No learners appear in the videos.
- Lesson dates and times are shown in your local time zone.
- Our prices are in US dollars. For Australian customers, GST is included in the price and shown at checkout. Nothing is added at checkout.
- Book one place for each child. There's no limit on how many children can join.

Course	Teacher-led live learning	Self-paced recorded course
Music Studio	$229	$139
Programming Lab	$289	$179
Graphic Design (Coming soon, not on sale yet)	$229	$139

What we provide

- Delivery of your access code (Self-paced) or Zoom link (Teacher-led).
- The course content and lessons as described on the course page.
- The follow-up emails.

Free bonus: 10 days of email support with every course (self-paced: from when access opens; teacher-led: after your last live lesson). It's not part of the price paid.

3. Live lessons are never recorded We never record our live lessons: not the video, not the audio and not the chat. Recording is turned off in our lesson platform's settings, and lesson chat is not saved. Only our Self-paced courses use video, and those are lessons we've recorded in advance. We ask everyone in a lesson, including families at home, not to record, photograph or screenshot it, so every learner's privacy is respected.

4. Safety, parents and live lessons The rules for parents and guardians, live lessons on Zoom, cameras and microphones are on our Safety & privacy page. They form part of these terms.

5. Third-party apps The rules for the AI apps learners use in lessons, including minimum ages and teacher demonstrations, are on our Safety & privacy page. They form part of these terms.

6. Payments, changes and refunds

- Payment is taken at checkout by Stripe, at the price shown (see §2); nothing is added at checkout.
- All bookings are paid. We don't offer free bookings or free trials at this time.
- **Starting straight away (Teacher-led).** If you're in the EU or UK, you may have a 14-day cooling-off period. When you tick "Committed to my booked lesson dates." before payment, you can't cancel for a refund once the course has been fully delivered, and if you cancel within the 14 days, you may pay for any part already provided. Your other consumer rights stay the same.
- **Starting straight away (Self-paced).** If you're in the EU or UK, you may have a 14-day cooling-off period. When you tick "Ready to start right away." on the plan form, the 14-day cooling-off period ends once your child's course access starts.
- **Self-paced refunds.** No refund once access starts, except where the law requires. This doesn't affect your rights under the Australian Consumer Law or other consumer laws that apply to you, e.g. if the course is faulty. Before we release access, you can ask for a full refund. Access starts when we release your child's course access: we approve their place in the course and send the access email. This happens after the short survey after payment.
- **If something's not right.** If we don't deliver what's listed, or it isn't as described, contact us and we'll put it right or refund as the law requires.
- Changes, cancellations and refunds: see "Refunds" at the end of these terms (Refunds).
- **Email support (all courses).** Free bonus: 10 days of email support with every course (self-paced: from when access opens; teacher-led: after your last live lesson). It's not part of the price paid. Email us at info@nextrisingai.com.
- **Self-paced (continued).** Self-paced courses include 3 months of access from the date of purchase. We usually release access soon after purchase. Teacher-led courses have no access period. We'll email your access details to you; we never send passwords by email.

7. Your child's information We keep what we ask for to a minimum. When you book, we ask for your details, and you can choose to give your child's first name or nickname (a surname initial is fine) and an age bracket. We don't ask for full surnames, schools, photos or health details.

Cameras, microphones and the name learners join with: see our Safety & privacy page. Because we never record live lessons, we don't keep what's seen or heard in them. Third-party apps your child uses in lessons collect information under their own terms, not ours (see our Safety & privacy page). Our Privacy Notice, on our Policies page, explains what we collect, why, who can see it and how to ask us about it.

8. The short survey after payment After payment, please fill in a short survey. We send your child's course access, or the lesson link, once it's done. Please leave out names, school, contact details and health details. Your child's teacher sees the answers, and only to plan their lessons. Our team only checks that a survey was submitted. We delete the answers once your child's course has finished.

9. Keeping learners safe Anyone worried about a learner's safety can contact our safeguarding lead, William, at info@nextrisingai.com. Please don't use the booking form, the survey or newsletter replies for safety concerns. If a child is ever in immediate danger, contact local emergency services first: Australia 000, United States 911, United Kingdom 999, New Zealand 111, Canada 911. More about how we look after learners: Child safeguarding on our Safety & privacy page.

10. Acceptable use We want every lesson to feel friendly, safe and fair for everyone. Please help your child follow these simple rules in live lessons and when they use the course apps.

- **Be kind and respectful.** Learners treat the teacher and other learners with respect, and let everyone have their turn to learn and share.
- **Keep personal details private.** Learners don't share their full name, address, school, phone number or social media handles with other learners, or put them in anything they make or share in lessons.
- **Use AI honestly and responsibly.** Learners are honest about what they made and how an AI app helped, don't ask an AI app for anything harmful or inappropriate, and follow the teacher's guidance on each app.
- **No recording.** Nobody records, photographs or screenshots a live lesson.

If something goes wrong. Usually a friendly reminder is all it takes. If it keeps happening, we may pause your child's course access or remove them from a live lesson. Any refund is handled as set out in "Refunds" at the end of these terms (Refunds).

11. Other terms

- **Your consumer rights.** Nothing in these terms limits any rights you have that can't be excluded, including under the Australian Consumer Law, New Zealand's Consumer Guarantees Act and the consumer laws where you live.
- Changes to these terms: if we change them, we'll post the new version here with a new date and email you about important changes. Bookings already paid follow the terms you agreed to.
- Governing law: these terms are governed by the laws of Queensland, Australia. Nothing in them limits rights you have under the consumer law where you live.
- Contact: NEXTRISINGAI PTY LTD (ABN 45 695 612 616), info@nextrisingai.com.

NextRising AI

Last updated: 2 November 2026.

Refunds

Refund Policy

- Payments: taken at checkout by Stripe, at the price shown.
- Rescheduling a Teacher-led course: lesson dates are fixed. If you need different dates, email us before the first lesson and we'll offer a place in the next intake, if there is one.
- If we cancel a Teacher-led group, or it doesn't fill, you can choose to move to the next intake, switch to the Self-paced recorded course, or get a full refund. If you don't choose, we'll refund you in full. Refunds are paid within 14 days. A group doesn't fill if it has fewer than 4 learners 7 days before the first lesson.
- Cancellations and refunds: you can cancel a Teacher-led booking for a full refund until the first lesson starts. Self-paced courses can be refunded until access starts. After that, refunds are given where the law requires.
- Please contact us as early as possible if you need to change or cancel a booking.
- If no parent or guardian is nearby (in the same room) during a live lesson: the teacher pauses your child's part of the lesson until an adult is back. If no adult comes back, your child leaves that lesson. A lesson missed this way isn't refunded, except where the law requires.
- Self-paced courses: No refund once access starts, except where the law requires. This doesn't affect your rights under the Australian Consumer Law or other consumer laws that apply to you, e.g. if the course is faulty. Before we release access, you can ask for a full refund. Access starts when we release your child's course access: we approve their place in the course and send the access email. This happens after the short survey after payment.
- Starting right away (Self-paced, EU and UK buyers): when you tick "Ready to start right away" before payment, you ask for access to start right away and understand the 14-day cooling-off period ends once access starts.
- Teacher-led courses (EU and UK buyers): Lessons start on your booked dates, even if that's within the 14-day cooling-off period. If you cancel during that time, you pay only for lessons already given.
- If we don't deliver what's listed, or it isn't as described, contact us and we'll put it right or refund as the law requires.
- Nothing in this policy limits any rights you have under consumer law where you live that can't be excluded.
- Questions: email info@nextrisingai.com.

Privacy Notice

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Your privacy, in short

NEXTRISINGAI PTY LTD (ABN 45 695 612 616) collects your details (name, email, optional phone) to arrange and deliver your booking, and to take payment through Stripe. You can choose to tell us your child's first name or nickname and an age bracket. You'll also fill in a short survey after payment; your child's teacher sees the answers, and our team only checks that a survey was submitted. In live lessons on Zoom, the teacher and other learners see and hear your child if their camera or microphone is on (see our Safety & privacy page). **We never record live lessons.** We don't sell your information. Your information is stored by our service providers: Wix (our website, registration and emails), Stripe (payments) and Zoom (live lessons), who may store it outside your country. Learners join live lessons through their parent's or guardian's Zoom account, with the parent present. During lessons, learners also sign up to and use third-party AI apps (free or paid), such as ChatGPT, Suno and Leonardo.Ai. Each app collects and uses information under its own terms and privacy policy, not ours, so please check them first (see our Safety & privacy page). We keep records only as long as we need them for these purposes and as the law requires, and then delete them. Learner work may be retained where reasonably required for delivery, support, learning evidence or agreed program purposes. Identifiable learner work will not be used publicly for marketing or promotion without appropriate permission. NextRising AI may access learner work where required for learning support, feedback or agreed school-program services. Your child's information comes from you: we ask you, the parent or guardian, and we don't ask children to give us personal information. You can ask to see, correct or delete your information or your child's, or withdraw your consent, by emailing info@nextrisingai.com. If you're in the EU or UK, we use your information to deliver the course you booked and, where we ask for it, with your consent; you can also complain to your local data protection authority. If you're in Australia and you're not happy with how we handled a privacy concern, you can contact the Office of the Australian Information Commissioner (oaic.gov.au).

Operator contact: NEXTRISINGAI PTY LTD, info@nextrisingai.com. This is our full Privacy Notice.

NextRising AI

Safety & privacy (including third-party apps and children's information)

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Safety & privacy

These are the rules that keep learners safe in our courses. They form part of our Terms for parents and guardians. How we handle your information is in our Privacy Notice.

1. A parent or guardian beside or nearby If your child is under 18, a parent or guardian must be **beside** them whenever they sign up to or log in to any third-party app used in the course, and **nearby**, which means in the same room, for the whole of every live lesson. You're also responsible for checking each app's own terms and safety settings before your child uses it (see section 3). Another trusted adult aged 18 or over may supervise in your place. If no adult is around, your child should wait until one is. Please also stay beside your child whenever they use a course app.

2. Live lessons on Zoom

- Learners join live lessons through their parent's or guardian's Zoom account, with the parent present. Zoom has its own terms and privacy policy, so please check them before the first lesson.
- Teacher-led live lessons are for learners aged 12 and over.
- During a live lesson your child's teacher and the other learners in the lesson will see and hear your child if their camera or microphone is on, and see the name they join with. For learners under 13, camera and mic stay off unless you say yes in the survey. For learners 13 and over, camera and mic are optional. Learners join with a first name or nickname only.
- We never record live lessons (see Terms section 3), and we ask everyone not to record, photograph or screenshot them.

3. Third-party apps During lessons, learners use AI apps made by other companies, for example ChatGPT and Suno in Music Studio, ChatGPT in Programming Lab (the teacher may also demonstrate other coding apps on screen), and ChatGPT and Leonardo.Ai in Graphic Design. Some apps are free and some have paid plans. We don't own or run these apps, and each one has its own terms, privacy policy and minimum age.

- **Teacher demonstrations.** Under-13s don't create accounts on third-party AI apps; the teacher demonstrates them. Teachers show the apps on screen, and learners can follow along and suggest ideas.
- **Minimum ages.** Most of these apps require users to be at least 13, and some require 18. A learner aged 13 or over only creates an app account with your permission and in line with that app's own terms. Apps with an 18+ minimum are shown by the teacher only, for every learner.

- **Live lessons on Zoom.** Learners join live lessons through their parent's or guardian's Zoom account, with the parent present.
- **Your check first.** Before your child (13 or over) signs up, please read each app's own terms, privacy policy and safety settings, and decide whether it's right for your family. You give any consent an app asks for.
- **Your child's information.** Apps may store what your child types or uploads, and some use it to improve their AI. Please help your child keep names, school, photos, addresses and other personal details out of prompts.
- **What they make.** Who owns, and who can use, what your child creates depends on the app and its plan. On some free plans, creations are public or can't be used commercially. Please check before sharing or selling anything.
- **Paid plans are optional.** You don't need to buy a paid app plan to complete a course, unless the course page says so. Where a step uses a paid-only feature, the teacher shows it as a demonstration.
- **Content.** AI apps can sometimes produce wrong or unsuitable content. Teachers guide safe use in lessons, but we can't control what an app shows. If anything worries you, tell us at info@nextrisingai.com.

4. Parent checklist

1. Under 13? Your child won't create any AI app accounts; the teacher demonstrates them. 13 or over? Check your child meets each app's minimum age (most are 13+, some 18+) and give your permission before they sign up.
2. Read each app's terms and privacy policy before your child signs up.
3. Sit beside your child while they sign up to or log in to any app.
4. Use your own email or a family email you control, and keep the password safe.
5. Turn on any parent or teen settings the app offers.
6. Remind your child not to type names, school, photos or addresses into prompts.
7. Stay nearby, in the same room, during live lessons. Learners join live lessons through their parent's or guardian's Zoom account, with the parent present.
8. Check the app's rules before sharing, posting or selling anything your child makes.

5. Child safeguarding Here's how we look after learners, and what to do if you're ever worried.

How we keep learners safe

- We never record live lessons.
- For learners under 13, camera and mic stay off unless you say yes in the survey.
- A parent or guardian is in the same room for the whole of every live lesson.
- Learners join live lessons through their parent's or guardian's Zoom account.
- Under-13s don't create accounts on third-party AI apps; the teacher demonstrates them.
- Routine private one-to-one online teaching with minors is avoided; an unusual one-to-one interaction needs a separately approved process with appropriate parent or school visibility.
- Support outside sessions uses our company email only, never personal phone numbers or private social accounts.

If you're worried about a learner Please contact our safeguarding lead, William, at info@nextrisingai.com. (This is the same address as "Questions or a safety concern?" at the bottom of every page on our main website.) Please don't use the booking form, the survey or newsletter replies for safety concerns. If your concern is about one of our team, please email frankie@nextrisingai.com. If you're not happy with how we handled your complaint, you can ask for a review at frankie@nextrisingai.com.

- What happens after you tell us: we read every concern, look into it and keep you updated. If a child may be at risk, we contact the right authorities.
- How quickly we'll reply: within 1 business day.

In an emergency If a child is ever in immediate danger, contact local emergency services first: Australia 000, United States 911, United Kingdom 999, New Zealand 111, Canada 911.

Children's information notice (we also email this to you when you buy)

Self-paced

We collect only what we need to run the course: your details as a parent, including your country and where your child will study, and, if you fill in the short survey, your child's age band and experience level. We share this information only with Wix (our website) and Stripe (payments). To see, change or delete your child's information, or to withdraw your consent, email info@nextrisingai.com. Full details: Safety & privacy.

Teacher-led

We collect only what we need to run the course: your details as a parent, including your country and where your child will study, and, if you fill in the short survey, your child's age band and experience level. In live lessons, the teacher and class can see and hear your child while the lesson is on. Lessons are never recorded. For learners under 13, camera and mic stay off unless you say yes in the survey. We share this information only with Wix (our website), Stripe (payments) and Zoom (live lessons). To see, change or delete your child's information, or to withdraw your consent, email info@nextrisingai.com. Full details: Safety & privacy.

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About the checkout ticks

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About the checkout ticks

Self-paced

- **I'm the parent or guardian and I accept the Terms**
  You're 18 or over and responsible for your child's enrollment. See our Terms and Privacy Notice.
- **I'll be right beside my child for the course apps**
  Stay close whenever your child uses a course app. See Safety & privacy.
- **Ready to start right away.**
  Your course opens after a short survey. See our Refund policy.

Teacher-led

- **I'm the parent or guardian and I accept the Terms**
  You're 18 or over and responsible for your child's enrollment. See our Terms and Privacy Notice.
- **I'll be right there in the room for lessons**
  Join your child in the room, on your own Zoom account. Lessons are never recorded. See Safety & privacy.
- **Committed to my booked lesson dates.**
  Lessons run on your booked dates. See our Refund policy.